

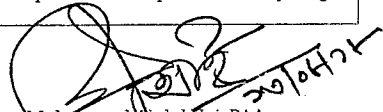
Govt. of the People's Republic of Bangladesh  
Ministry of Posts, Telecommunications and Information Technology  
Information and Communication Technology Division  
ICT Tower, Agargaon, Dhaka-1207

Skill Development for Mobile Game and Application Project

Request for Expression of Interest (EOI)

Skill Development for Mobile Game and Application Project invites qualified Software and Mobile Application development firms to submit Expression of Interest (EOI) for developing and maintaining e-services platform.

1	Ministry/Division	Ministry of Posts, Telecommunications and Information Technology			
2	Agency	Information and Communication Technology Division			
3	Name of Procuring Entity	Project Director, Skill Development for Mobile Game and Application Project			
4	Procuring Entity District	Dhaka			
5	Expression of Interest for Selection of	Qualified Software and Mobile Application development firms for developing and maintaining e-services platform for 10 (Ten) Services.			
6	EOI Ref. Nos Date	56.00.0000.041.99.002.18-1394 ; Date: 13/08/2018			
7	Procurement Method	Quality and Cost Based Selection (QCBS)			
8	Budget and Source of funds	GoB			
9	Project Code	5000			
10	Project Name	Skill Development for Mobile Game and Application Project			
11	Pre-bid meeting	N/A			
12	EOI Closing Date and Time	28/08/2018: 2.30pm			
13	Brief Description of the assignment	Sl No	Package No	Name of Package	Brief Description of the assignment
		01	SD-16	Bangladesh Tourism Digital Service Development and Post Development Support for Bangladesh Parjatan Corporation.	For detailed description of these packages please visit: <a href="https://ictd.gov.bd/site/view/notices">https://ictd.gov.bd/site/view/notices</a> <a href="http://gameapp.gov.bd/notice-board/">http://gameapp.gov.bd/notice-board/</a>
		02	SD-17	"Sales and e-Commerce System" Development and Post-Development Support for Palli Daridro Bimochon Foundation (PDBF).	
		03	SD-19	Talent Hunt and Player Management System Development and Post Development Support for BKSP & Department of Sports.	
		04	SD-20	Digital Airport Service Bangladesh Development and Post Development Support for Hazrat Shahjalal International Airport, Civil Aviation Authority of Bangladesh.	
		05	SD-21	Development and Post-Development Support of e-Drug Licensing and Product Registration system for Drug Administration.	
		06	SD-22	Development and Post Development Support of "Integrated e-Services Software with Mobile Apps Development and Post Development Support for Dhaka North & South City Corporation, Dhaka	
		07	SD-23	Development and Post-Development Support of Eco-Tourism in Sundarban for Forest Department.	
		08	SD-24	Development and Post-Development Support of Zakat Management System for Bangladesh Islamic Foundation.	
		09	SD-25	Development and Implementation of e-Services for Treatment, Education & Management System of Autism Spectrum Disorder (ASD) People for Jatiyo Protibondhi Unnoyon Foundation.	
		10	SD-26	Development and Implementation of e-Services for "Mobile based integrated Customer Service Teletalk Bangladesh Limited".	
14.	Experience, Resources & Delivery Capacity Required	<p>This is a national project with utmost importance towards the digital Bangladesh goal. So, the bidder must prove that they have solid technical background and operational strength to undertake and take this work forward without any hindrance. Applicant must also have adequate technical ability, resources and processes. As such, following are defined as minimum eligibility criteria:</p> <ol style="list-style-type: none"> <li>1. Must be a Bangladeshi firm having up-to-date valid Trade License, TIN and VAT registration No. and Tax payment certificate of the previous year.</li> <li>2. Must have 03 (Three) years of experience of developing web and mobile based applications/software/e-government/eService solution. The year will be counted backward from the date of publication of this notice.</li> <li>3. Must have experience of designing, developing and implementing of at least 01 (One) similar (web and mobile based applications/software/e-government/eService solution) projects for Government of Bangladesh.</li> <li>4. Need to have minimum 30 (Thirty) full time ICT personnel.</li> <li>5. Should have apps published in any local or global online marketplace (e.g. app store, google play, etc.)</li> <li>6. Must have the audit report of the previous year. Yearly turnover of the firm shall be at least Tk. 01 (One) core.</li> <li>7. The minimum amount of liquid assets i.e. working capital or credit line(s) of the firm shall be Tk.50 (Fifty) lakh.</li> <li>8. Must have BASIS Membership</li> <li>9. Management capacity (brochures and other documents describing similar assignments, experience, availability of appropriate professional staff and experience among applicant's staff, resources to carry out the assignment).</li> <li>10. The firms may associate to enhance their qualification, but should mention whether the association is in the form of a "joint-venture" or of "sub-bidder". All members of such an association should have real and well-defined inputs to the assignment. The maximum no. of members in the association is limited to three. The firms must declare one firm in this association as the "Lead Firm".</li> <li>11. The firm can submit their EOI for maximum 02 (two) packages. If any firm submits their EOI for more than two package, all EOI of that firm shall be rejected directly. Moreover, separate proposal has to be submitted for each package.</li> <li>12. After EOI evaluation Only Short-listed firm will get RFP.</li> </ol>			
15	<b>PROCUREMENT ENTITY DETAIL</b>				
	Name of the official Inviting EOI	Mohammad Abdul Hai, PAA (Deputy Secretary)			
	Designation of the official Inviting EOI	Project Director, Skill Development for Mobile Game and Application Project.			
	Address of the official Inviting EOI	ICT Division, 6 <sup>th</sup> floor, ICT Tower, Agargaon, Dhaka, 1207.			
	Contact Details of the official Inviting EOI	+88028181286, pd.sdmga@gmail.com			
The procuring entity reserves the right to accept or reject any or all of the applications/Proposal and also to the procurement process at any stage without showing any reason whatsoever.					

  
 Mohammad Abdul Hai, PAA  
 Project Director (Deputy Secretary)  
 Phone: 028181286

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Skill Development for Mobile Game and Application Project

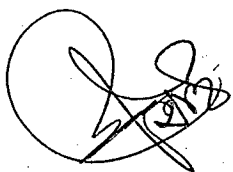
**Brief Description of 10(Ten) Services**

EOI Reference No:56.00.0000.041.99.002.18-1394

Date:13/08/2018

Skill Development for Mobile Game and Application Project, invites qualified IT/ITES, Gaming and App Development firms to submit Expression of Interest (EOI) for developing and maintaining the following 10 (Ten) e-services platform:

Sl No	Package No	Name of Package	Brief Description of the assignment
01	SD-16	Bangladesh Tourism Digital Service Development and Post Development Support for Bangladesh Parjatan Corporation.	<p>The ICT Division has taken initiatives for developing different types of e-services delivery platforms by the competent local Software and Mobile Application development firms under the "Skill Development for Mobile Game and Application Project". The main objective of this initiative is to remove the slow, tiring and less accountable manual system by delivering the service online. It will enable to create profile management for Tourism based web portal and App Management along with timely generation of monitoring reports to establish good governance in the BPC.</p> <p>The "Bangladesh Tourism Digital Service" includes but not limited to the following services:</p> <ol style="list-style-type: none"> <li>1. Tourist Registration System</li> <li>2. Tourist Information System</li> <li>3. Reservation &amp; Booking System</li> <li>4. Tourist Service</li> <li>5. Foreign Tourist Service</li> <li>6. Value Added Service</li> <li>7. Rating/Evaluation</li> <li>8. Accounts Management System</li> </ol> <p>This assignment is expected to develop enterprise level web solutions including mobile application for both android and iOS platforms.</p>
02	SD-17	"Sales and e-Commerce System" Development and Post-Development Support for Palli Daridro Bimochon Foundation (PDBF).	<p>The ICT Division alongwith a2i has taken initiatives for developing different types of e-services delivery platforms by the competent local Software and Mobile Application development firms under the "Skill Development for Mobile Game and Application Project". The main objective of this initiative is to remove the slow, tiring and less accountable manual system by delivering the service online.</p> <p>Selection of a Firm for "Sales and e-Commerce System" Development and Post-Development Support includes but not limited to the following services:</p> <ol style="list-style-type: none"> <li>1. Product Management</li> <li>2. Producer Management</li> <li>3. Purchase Management</li> <li>4. Sales &amp; Distribution Management</li> </ol> <p>This assignment is expected to develop enterprise level web solutions including mobile application for both android and iOS platforms.</p>



03	SD-19	Talent Hunt and Player Management System Development and Post Development Support for BKSP & Department of Sports.	<p>The ICT Division has taken initiatives for developing different types of e-services delivery platforms by the competent local Software and Mobile Application development firms under the "Skill Development for Mobile Game and Application Project". The main objective of this initiative is to remove the slow, tiring and less accountable manual system by delivering the service online. It will enable to create profile management for Talent Hunt and Player Management along with timely generation of monitoring reports to establish good governance in the BKSP. The "Talent Hunt and Player Management System" includes but not limited to the following services:</p> <ol style="list-style-type: none"> <li>1. Event Circulation Management System</li> <li>2. Player Registration Management System</li> <li>3. Selection Process Management System</li> <li>4. Enrollment Management System</li> <li>5. Training Management System</li> <li>6. Accounts Management System</li> <li>7. Assessment Management System</li> <li>8. Result Publication Management System</li> <li>9. Game Management System</li> <li>10. Talent Bank Management</li> </ol> <p>This assignment is expected to develop enterprise level web solutions including mobile application for both android and iOS platforms</p>
04	SD-20	Digital Airport Service Bangladesh Development and Post Development Support for Hazrat Shahjalal International Airport, Civil Aviation Authority of Bangladesh.	<p>The ICT Division has taken initiatives for developing different types of e-services delivery platforms by the competent local Software and Mobile Application development firms under the "Skill Development for Mobile Game and Application Project". The main objective of this initiative is to remove the slow, tiring and less accountable manual system by delivering the service online. It will enable the implementation of Digital Airport Service Bangladesh for the Hazrat Shahjalal International Airport. Selection of a Firm for "Digital Airport Service Bangladesh" Development and Post-Development Support includes but not limited to the following services:</p> <ol style="list-style-type: none"> <li>1. Flight Information Management System</li> <li>2. Airport Smart Assistance (ASA) Service</li> <li>3. Airport Map Service</li> <li>4. Airport Information Service</li> <li>5. Airport baggage &amp; Wheel Chair Service</li> <li>6. Airport Car Service</li> <li>7. Airport Medical Service</li> <li>8. Airport Passenger Registration</li> </ol> <p>This assignment is expected to develop enterprise level web solutions including mobile application for both android and iOS platforms.</p>
05	SD-21	Development and Post-Development Support of e-Drug Licensing and Product Registration system for Drug Administration.	<p>The ICT Division has taken initiatives for developing different types of e-services delivery platforms by the competent local Software and Mobile Application development firms under the "Skill Development for Mobile Game and Application Project". The main objective of this initiative is to remove the slow, tiring and less accountable manual system by delivering the service online. After Implementing "e-Drug Licensing and Product Registration" systems, a maximum number of service recipients (Drug Manufacturer,</p>

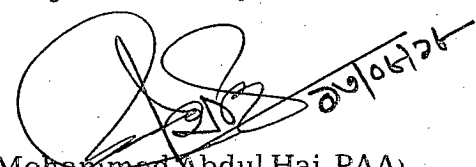


			<p>Wholesaler and Retailers of pharmacy) will be benefited.</p> <p>As a Licensing Authority (Drugs), "e-Drug Licensing and Product Registration" systems cover major part of the DGDA's total services. These are vital services to control/ regulate manufacturing, distribution and sales of drugs &amp; medical devices. As a result, the people of the country will get quality medicine and the export potentiality of the medicine will be enhanced.</p> <ol style="list-style-type: none"> <li>1. Retail Drug License issuance and Renewal</li> <li>2. Whole sale Drug License issuance/ Renewal</li> <li>3. Manufacturing Drug License Issuance/ Renewal</li> <li>4. Product Registration &amp; Renewal.</li> </ol> <p>This assignment is expected to develop enterprise level web solutions including mobile application for both android and iOS platforms.</p>
06	SD-22	<p>Development and Post Development Support of "Integrated e-Services Software with Mobile Apps Development and Post Development Support for Dhaka North &amp; South City Corporation, Dhaka</p>	<p>The ICT Division has taken initiatives for developing different types of e-services delivery platforms by the competent local Software and Mobile Application development firms under the "Skill Development for Mobile Game and Application Project". The main objective of this initiative is to remove the slow, tiring and less accountable manual system by delivering the service online.</p> <p>Dhaka North City Corporation (DNCC) is organizing the different citizen services through online softwares with integrated mobile apps which will communicate regularly with softwares and other existing softwares of DNCC. It will enable DNCC services for its citizens with user friendly interface in both web application form and mobile apps which will remain integrated and synchronized with each other.</p> <p>The "Integrated e-Services Software with Mobile Apps Development and Post Development Support" includes but not limited to the following services:</p> <ol style="list-style-type: none"> <li>1. Online Birth &amp; Death Certificate Management System, Road Cutting Permission, Burial Management System, Community Center Management System, Market Management System, Transport Management System, Legal Management System, Waste Management System, Trade License System.</li> <li>2. Mobile apps integration for existing Holding Tax System of DNCC.</li> <li>3. An integrated Mobile Apps for all online systems in this project which will update data in to both system and apps together.</li> <li>4. Automation of other citizen services which are included in DNCC citizen charter.</li> </ol> <p>This assignment is expected to develop enterprise level web solutions including mobile application for both android and iOS platforms.</p>
07	SD-23	<p>Development and Post-Development Support of Eco-Tourism in Sundarban for Forest Department.</p>	<p>The ICT Division has taken initiatives for developing different types of e-services delivery platforms by the competent local Software and Mobile Application development firms under the "Skill Development for Mobile Game and Application Project". The main objective of this initiative is to remove the slow, tiring and less accountable manual system by delivering the service online.</p>

			<p>It will enable to create profile management for individual tour operator along with timely generation of monitoring reports to establish good governance in the forest.</p> <p>The "Eco-Tourism in Sundarban System" includes but not limited to the following services:</p> <ol style="list-style-type: none"> <li>1. e-Registration and Information Management of tour operators.</li> <li>2. Application Submission and Receive for One Day Tour</li> <li>3. Water Vessel Management</li> <li>4. Service Delivery Management One Day Tour</li> <li>5. E- filing of Long Tour Application and Processing</li> <li>6. Tour Operator Information Management</li> <li>7. Application Submission, Receive and Processing for Long Tour</li> <li>8. Permission for Transit Work Flow Management</li> <li>9. Service Delivery Management</li> <li>10. Complain and Feedback</li> </ol> <p>This assignment is expected to develop enterprise level web solutions including mobile application for both android and iOS platforms.</p>
08	SD-24	<p>Development and Post-Development Support of Zakat Management System for Bangladesh Islamic Foundation.</p>	<p>"Develop and implement of Zakat Management System". The "Zakat Management System" includes but not limited to the following services:</p> <ol style="list-style-type: none"> <li>1. Zakat Provider Service Management</li> <li>2. Zakat Collection Management</li> <li>3. Zakat Distribution Management</li> <li>4. Zakat Receiver Service Management</li> <li>5. Zakat Collection team Management</li> <li>6. Information and Awareness Management</li> </ol>
09	SD-25	<p>Development and Implementation of e-Services for Treatment, Education &amp; Management System of Autism Spectrum Disorder (ASD) People for Jatiyo Protibondhi Unnoyon Foundation.</p>	<p>The ICT Division has taken initiatives for developing different types of e-services delivery platforms by the competent local Software and Mobile Application development firms under the "Skill Development for Mobile Game and Application Project". The main objective of this initiative is to remove the slow, tiring and less accountable manual system by delivering the service online.</p> <p>The Development, Implementation and Maintenance of the "Treatment, Education &amp; Management System of Autism Spectrum Disorder (ASD) People" will include with but not limited to the following services:</p> <ul style="list-style-type: none"> <li>• Online Information Service Management</li> <li>• Online Registration Management</li> <li>• Assessment and Referral Management</li> <li>• Treatment and Follow up Management</li> <li>• Special Education Management</li> <li>• Guardians/Care Givers Training Management</li> <li>• e-Forum Platform Management</li> <li>• Rehabilitation Service Management</li> <li>• Guardian Service Management</li> </ul> <p>This assignment is expected to develop enterprise level web solutions including mobile application for both android and iOS platforms.</p>
10	SD-26	<p>Development and Implementation of e-Services for "Mobile based integrated Customer Service Teletalk Bangladesh Limited.</p>	<p>The ICT Division has taken initiatives for developing different types of e-services delivery platforms by the competent local Software and Mobile Application development firms under the "Skill Development for Mobile Game and Application Project". The main objective of this initiative is to remove the</p>

		<p>slow, tiring and less accountable manual system by delivering the service online. The Development, Implementation and Maintenance of the "Mobile based integrated Customer Service" will include with but not limited to the following services:</p> <ol style="list-style-type: none"> <li>1. Info Service Module</li> <li>2. On-line Registration &amp; Portfolio Management</li> <li>3. Customer Complain &amp; Feedback Management</li> <li>4. SIM Request Module</li> <li>5. Recharge &amp; VAS Module</li> <li>6. System Management</li> </ol> <p>This assignment is expected to develop enterprise level web solutions including mobile application for both android and iOS platforms.</p>
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**N.B:-The firm can submit their EOI for maximum 02 (two) packages. If any firm submits their EOI for more than two package, all EOI of that firm shall be rejected directly. Moreover, separate proposal has to be submitted for each package.**



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